## **GOLD CREEK EQUESTRIAN BORDER FAQ**

## What is included in my board at Gold Creek?

- Mucking and picking the stall: shavings in the stall will be a reasonable amount to absorb the pee, so no extra shavings should be taken by anyone without prior approval from Gael and Patti.
- Feeding: 3X per day (up to 20 lbs of hay per day and up to 8 lbs of grain per day (Gold Creek grain)
  - \*\*\*horses are fed in the morning between 5:30am-6:30am, in the afternoon between 12:00-1:00pm and in the evening between 5:00-6:00pm. It usually takes the workers 1+ hours to complete the feeding of all 3 of our barns.
- Water: 2X per day (morning and night)
- Gold Creek will also assist with supplements/personal grain that is easily administered.

## Can I pay to have additional services?

The following services are available pending approval by the owners and an agreed upon surcharge:

- Additional long-term services (more than 2 weeks) provided by the workers, which may include:
  - Extra cleaning
  - Special feeding (ie hay soaking)
  - Medicine
  - Extra shavings
  - Weekend turn out
- Additional hay, grain, or shavings. Hay, grain and shavings are administered by Gold Creek workers. Boarders should not be taking extra grain, extra shavings, or extra hay. Special accommodations must be approved by the owners.

## How do I make a special request?

If you have a request of Gold Creek...

- Emergencies (safety): Communicate with a barn employee or owner
- Requests other than emergencies: Please fill out a request card that can be found in the front of
  the metal drop box outside the office door--just put the request in the box and we will respond
  to you as soon as possible.